



Patio Resort Lifestyles Inc.
2024 PRODUCT LINES

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Cast Collections

Bridgetown Collection



Bridgetown

Dining and Bar



Bridgetown Dining Chair
SKU: BTDC
 Dimensions:
Frame: 37" x 27" x 25"
Seat: 15" (Without Cushion)
Arm: 25"



Bridgetown Armless Dining Chair
SKU: BTADC
 Dimensions:
Frame: 37" x 27" x 21"
Seat: 15" (Without Cushion)
Arm: N/A



Bridgetown Dining Swivel Rocker
SKU: BTSR
 Dimensions:
Frame: 37" x 27" x 25"
Seat: 15" (Without Cushion)
Arm: 25"

Bridgetown Armless Counter Stool
SKU: BTACS
 Dimensions:
Frame: 47" x 24" x 24"
Seat: 25" (Without Cushion)
Arm: N/A



* Also available in bar height
SKU: BTABS

Bridgetown Counter Stool
SKU: BTCS
 Dimensions:
Frame: 47" x 24" x 24"
Seat: 25" (Without Cushion)
Arm: 35"



* Also available in bar height
SKU: BTBS

Frame: 50" x 24" x 24"
Seat: 28" (Without Cushion)
Arm: 38"



Bridgetown Dining Bench
SKU: BTBNC
 Dimensions:
Frame: 17" x 16.5" x 63"
Seat: 15" (Without Cushion)
Arm: N/A

Stocking Cushion Color:
Canvas Heather Beige





Bridgetown Deep Loveseat
SKU: BTDSLS
Dimensions:
Frame: 38" x 32" x 51"
Seat: 13" (Without Cushion)
Arm: 24"



Bridgetown Club Swivel Rocker
SKU: BTCSR
Dimensions:
Frame: 38" x 32" x 28.5"
Seat: 13" (Without Cushion)
Arm: 24"

Bridgetown

Deep Seating / Loungers



Bridgetown Deep Sofa

SKU: BTDSS

Dimensions:

Frame: 38" x 32" x 74"

Seat: 13" (Without Cushion)

Arm: 24"



Bridgetown Ottoman

SKU: BTOT

Dimensions:

Frame: 16" x 22" x 29"

Seat: 13" (Without Cushion)

Arm: 16"



Bridgetown Single Chaise Lounger

SKU: BTCL

Dimensions:

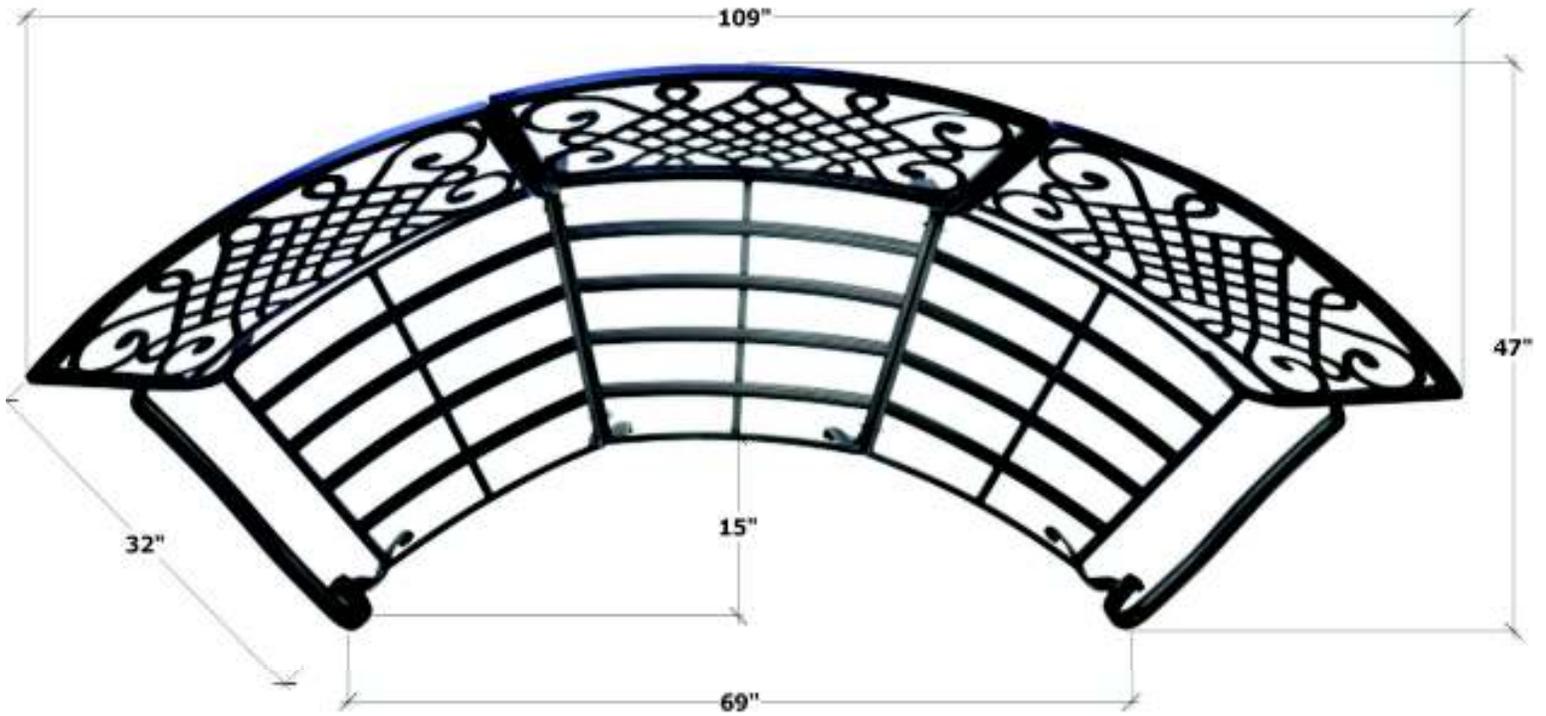
Frame: 38" x 72" x 28"

Seat: 13" (Without Cushion)

Arm: 24"

Bridgetown Curved





Bidgetown Deep Curved Sofa
SKU: BTDCS
Dimensions:
Frame: 38" x 47" x 109"
Seat: 13" (Without Cushion)
Arm: 24"



Venice Sofa
SKU: VCSF
 Dimensions:
Frame: 39" x 35" x 76"
Seat: 13.5" (Without Cushion)
Arm: 24"



Venice Loveseat
SKU: VCLS
 Dimensions:
Frame: 39" x 35" x 53"
Seat: 13.5" (Without Cushion)
Arm: 24"



Venice Club Swivel Rocker
SKU: VCCSR
 Dimensions:
Frame: 39" x 35" x 29"
Seat: 13.5" (Without Cushion)
Arm: 24"



Venice Single Chaise Lounger
SKU: VCCL
 Dimensions:
Frame: 38" x 72" x 28"
Seat: 13" (Without Cushion)
Arm: 24"

Venice Collection



Venice Dining Chair
SKU: VCDC
 Dimensions:
Frame: 41" x 29" x 27"
Seat: 16.5" (Without Cushion)
Arm: 25"



Venice Armless Counter Stool
SKU: VCACS
 Dimensions:
Frame: 51" x 29" x 27"
Seat: 25" (Without Cushion)
Arm: N/A

* Also available in bar height
 SKU: VCABS

Dimensions:
Frame: 54" x 29" x 27"
Seat: 28" (Without Cushion)
Arm: N/A



Venice Armless Dining Chair
SKU: VCADC
 Dimensions:
Frame: 41" x 29" x 22"
Seat: 16.5" (Without Cushion)
Arm: N/A



Venice Counter Stool
SKU: VCCS
 Dimensions:
Frame: 51" x 29" x 27"
Seat: 25" (Without Cushion)
Arm: 34.5"

*Also available in bar height
 SKU: VCBS

Dimensions:
Frame: 54" x 29" x 27"
Seat: 28" (Without Cushion)
Arm: 37.5"



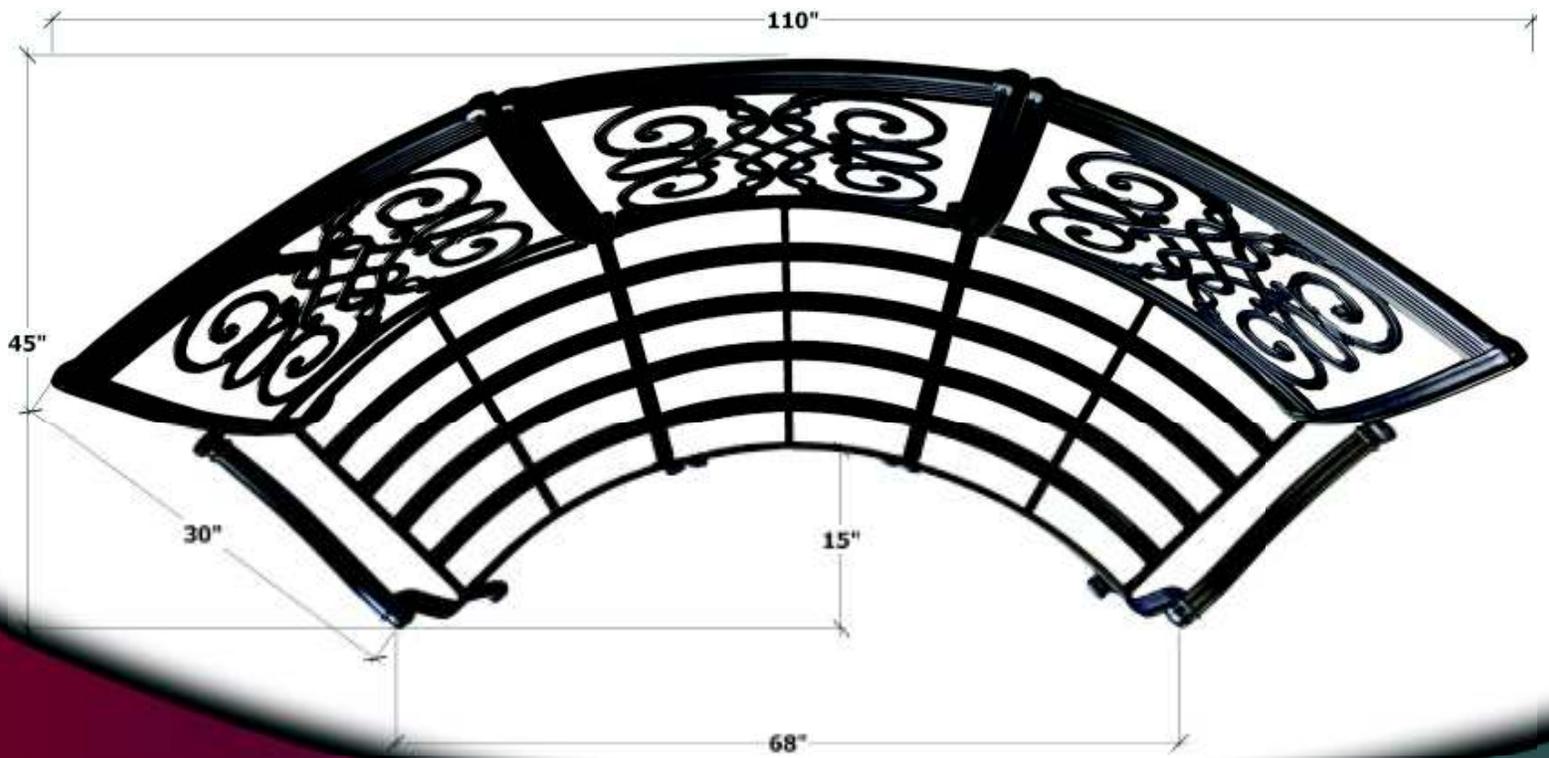
Venice Dining Swivel Rocker
SKU: VCSR
 Dimensions:
Frame: 41" x 29" x 27"
Seat: 16.5" (Without Cushion)
Arm: 25"

**Stocking Cushion Color:
 Canvas Heather Beige**





Venice Collection



Venice Deep Curved Sofa

SKU: VDCS

Dimensions:

Frame: 39" x 45" x 110"

Seat: 13.5" (Without Cushion)

Arm: 24"



Venice Fire



Venice Series 48" Round Chat Table
with Travertine Stone Top
SKU: FTRCHTVC48-WST
Dimensions: 25" X 48" X 48"
Seating: 4 CHAIRS



Venice Series 52" Round Chat Table
SKU: FTRCHTVC52
Dimensions: 25" X 52" X 52"
Seating: 4 CHAIRS



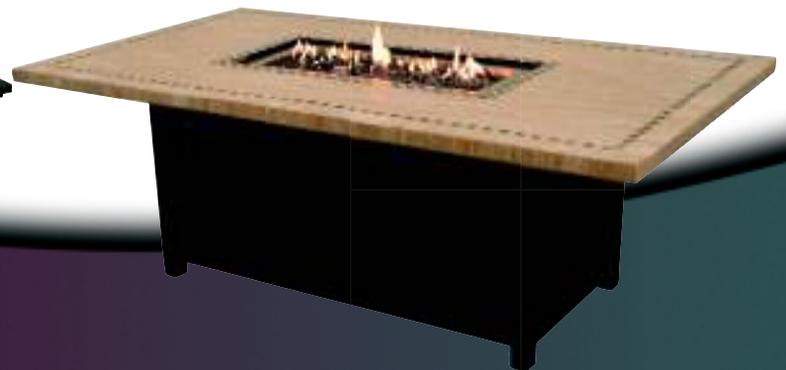
Venice Series 52" Round Counter Table
SKU: FTRCTVC52
Dimensions: 37" X 52" X 52"
Seating: 4 CHAIRS
* Also available in 40" bar height
SKU: FTRBTV52
SKU: FTRBTV52
Dimensions: 40" X 52" X 52"
Seating: 4 CHAIRS



Venice Series 72" x 40" Fire Counter Table
SKU: FTRCCTVC7240
Dimensions: 37" X 72" X 40"
Seating: 6 CHAIRS



Venice Series 72" x 40" Fire Chat Table
SKU: FTRCCHVC7240
Dimensions: 25" X 72" X 40"



Venice Series 72" x 40" Fire Chat Table
with Travertine Stone Top
SKU: FTRCCHVC7240-WST
Dimensions: 25" X 72" X 40"



Cabo Collection



Cabo Sofa
SKU: CBSF
Dimensions:
Frame: 34" x 32" x 78"
Seat: 12" (Without Cushion)
Arm: 24.25"

Cabo Loveseat
SKU: CBLS
Dimensions:
Frame: 34" x 32" x 53"
Seat: 12" (Without Cushion)
Arm: 24.25"



Cabo Club Swivel Rocker
SKU: CBSCC
Dimensions:
Frame: 34" x 32" x 28"
Seat: 12" (Without Cushion)
Arm: 24.25"

Stocking Cushion Color:
Spectrum Indigo



Cabo Coffee Table
SKU: CBCT
Dimensions:
Frame: 18" x 32" x 59"



The Paris Collection



Paris 49" Square Fire Table
SKU: PSSQFT49
Dimensions:
Frame: 24" x 49" x 49"



Paris 32" x 61" Rectangle Fire Table
SKU: PSRCTFT
Dimensions:
Frame: 24" x 32" x 61"

Paris Club Swivel Rocker
SKU: PCSR
Dimensions:
Frame: 34" x 34" x 34"
Seat: 11.5" (Without Cushion)
Arm: 25"



Paris Club Chair
SKU: PSCC
Dimensions:
Frame: 34" x 34" x 34"
Seat: 11.5" (Without Cushion)
Arm: 25"





Paris Deep Sofa
SKU: PSDSS
Dimensions:
Frame: 34" x 34" x 90"
Seat: 11.5" (Without Cushion)
Arm: 25"



Paris Deep Loveseat
SKU: PSLS
Dimensions:
Frame: 34" x 34" x 60"
Seat: 11.5" (Without Cushion)
Arm: 25"



Paris Square Accent Table
SKU: PSAT
Dimensions:
Frame: 22" x 23" x 23"



Paris Coffee Table
SKU: PSCT
Dimensions: 18" x 23" x 48"

Stocking Cushion Color:
Spectrum Indigo







Paris Dining Chair
SKU: PSDC
Dimensions:
Frame: 41" x 29" x 27"
Seat: 16.5" (Without Cushion)
Arm: 25"

Paris Dining Swivel Rocker
SKU: PSSR
Dimensions:
Frame: 41" x 29" x 27"
Seat: 16.5" (Without Cushion)
Arm: 25"



Paris Series 75" x 43" Rectangle Dining Table
SKU: PSRCTDT7543
Dimensions: 28" x 43" x 75"
Seating: 6 Chairs



Paris Armless Counter Stool
SKU: PSACS
Dimensions:
Frame: 51" x 29" x 27"
Seat: 25" (Without Cushion)
Arm: N/A



Paris Chaise Lounger
SKU: PSCL
Dimensions:
Frame: 31" x 75" x 27"
Seat: 12" (Without Cushion)
Arm: N/A



Paris Dining Bench
SKU: PSBNC
Dimensions:
Frame: 17" x 16.5" x 63"
Seat: 15" (Without Cushion)
Arm: N/A



* Also available in bar height
SKU: PSABS
Dimensions:
Frame: 54" x 29" x 27"
Seat: 28" (Without Cushion)
Arm: N/A

Stocking Cushion Color:
Spectrum Indigo

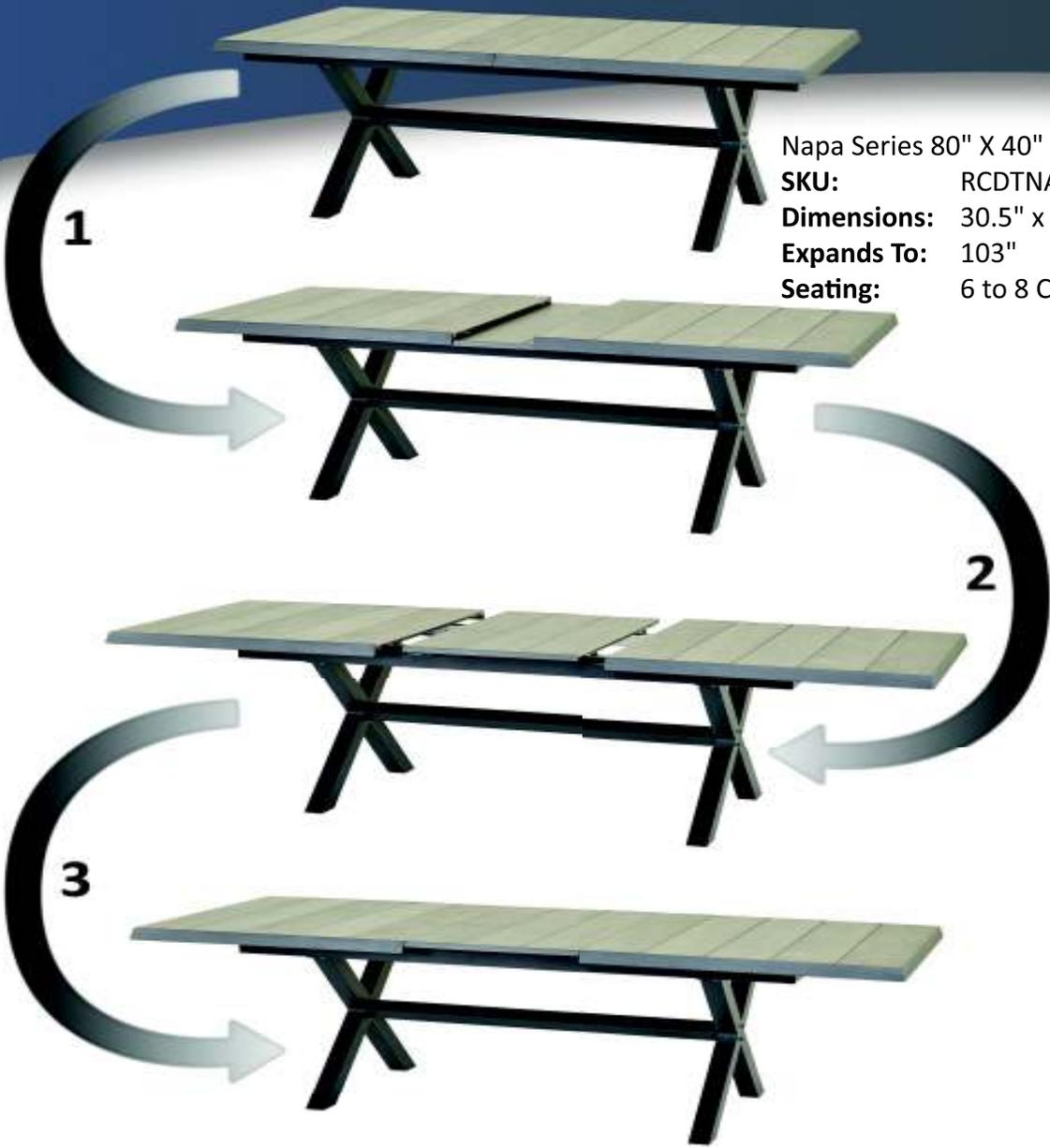


Paris Series 52" Round Counter Table
SKU: PSRCTFT52
Dimensions: 38" X 52" X 52"
Seating: 4 CHAIRS
 * Also available in 40" bar height
SKU: PSRBFT52

The Napa Collection



Expands in as easy as:



Napa Series 80" X 40" Expandable Dining Table
SKU: RCDTNA8040-EXP
Dimensions: 30.5" x 40" x 79.5"
Expands To: 103"
Seating: 6 to 8 Chairs



Shown as Frame Only



Napa Reclining Dining Chair
SKU: NPDC
Dimensions:
Frame: 43.5" x 27.5" x 23"
Seat: 17.5"
Arm: 24.75"



Stocking Cushion Color:
Panama Brisa or Liso Graffito



The Napa Collection



Napa Club Chair
SKU: NACC
Dimensions:
Frame: 30" x 34" x 29.5"
Seat: 11.5" (Without Cushion)
Arm: 24.5"



Napa Adjustable Coffee Table
SKU: NAACT
Dimensions: 18" x 33.5" x 55"
Raises To: 26.5"



Napa Deep Sofa
SKU: NADSS
Dimensions:
Frame: 30" x 34" x 81"
Seat: 11.5" (Without Cushion)
Arm: 24.5"





Napa Sectional Loveseat - Right Arm

SKU: NASRA

Dimensions:

Frame: 30" x 34" x 53"

Seat: 11.5" (Without Cushion)

Arm: 24.5"



Napa Sectional Loveseat - Left Arm

SKU: NASLA

Dimensions:

Frame: 30" x 34" x 53"

Seat: 11.5" (Without Cushion)

Arm: 24.5"



Napa Sectional Corner Chair

SKU: NASCC

Dimensions:

Frame: 30" x 34" x 34"

Seat: 11.5" (Without Cushion)

Arm: 24.5"



Napa Sectional Armless Chair

SKU: NASACC

Dimensions:

Frame: 30" x 34" x 25.5"

Seat: 11.5" (Without Cushion)

Arm: 24.5"





Napa Adjustable Coffee Table
SKU: NAACT
Dimensions: 18" x 33.5" x 55"
Raises To: 26.5"



Fiji Deep Sofa

SKU: FIDSS

Dimensions:

Frame: 30.5" x 31" x 80.75"

Seat: 13" (Without Cushion)

Arm: 24"



Fiji Club Chair

SKU: FICC

Dimensions:

Frame: 30.5" x 31" x 29"

Seat: 13" (Without Cushion)

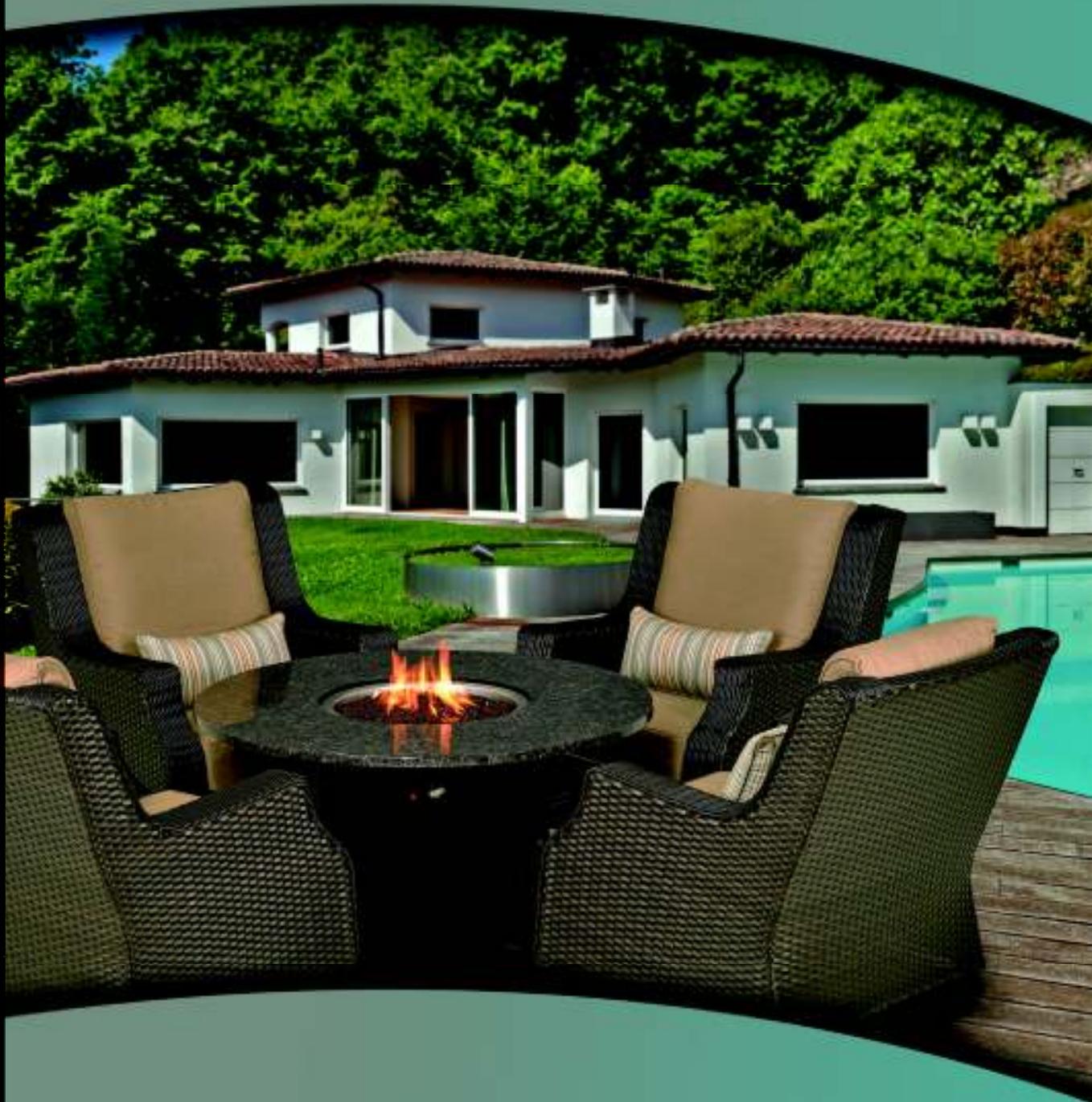
Arm: 24"

Stocking Cushion Color:
Panama Brisa or Liso Graffito



The Fiji Collection

Rome Collection





Rome Club Swivel Rocker

SKU: RMCSR

Dimensions:

Frame: 39" x 34" x 35"

Seat: 11.5" (Without Cushion)

Arm: 26"



Rome Deep Sofa

SKU: RMDSS

Dimensions:

Frame: 39" x 34" x 82"

Seat: 11.5" (Without Cushion)

Arm: 26"

Rome Ottoman

SKU: RMOT

Dimensions:

Frame: 17" x 20.5" x 34"

Seat: 11.5" (Without Cushion)



Rome 50" x 32" Granite
Fire Table

SKU: RMRCTFT5032

Dimensions:

Frame: 25" x 32" x 50"

Rome 48" Round Fire Table

SKU: RMRFT48

Dimensions:

Frame: 25" x 48" x 48"



Stocking Cushion Color:

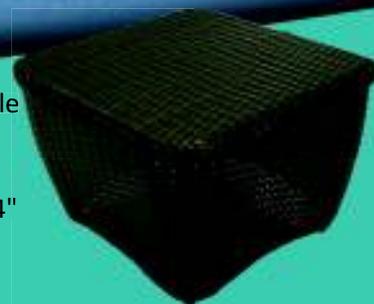
Agora Liso Brisa

Rome 24" Accent Table

SKU: RMSQAT

Dimensions:

Frame: 17" x 24" x 24"





Rome Platinum Club Swivel Rocker

SKU: RMCSR-P

Dimensions:

Frame: 39" x 34" x 35"

Seat: 11.5" (Without Cushion)

Arm: 26"



Rome Platinum Ottoman

SKU: RMOT-P

Dimensions:

Frame: 17" x 20.5" x 34"

Seat: 11.5" (Without Cushion)

Rome Platinum 50" x 32" Fire Table

SKU: RMRCTFT5032-P

Dimensions:

Frame: 25" x 32" x 50"



Rome Platinum 48" Round Fire Table

SKU: RMRFT48-P

Dimensions:

Frame: 25" x 48" x 48"



Rome Platinum Collection



Rome Platinum Deep Sofa

SKU: RMDSS-P

Dimensions:

Frame: 39" x 34" x 82"

Seat: 11.5" (Without Cushion)

Arm: 26"

Stocking Cushion Color:

Agora Liso Acqua



Rome Platinum 24" Accent Table

SKU: RMSQAT-P

Dimensions:

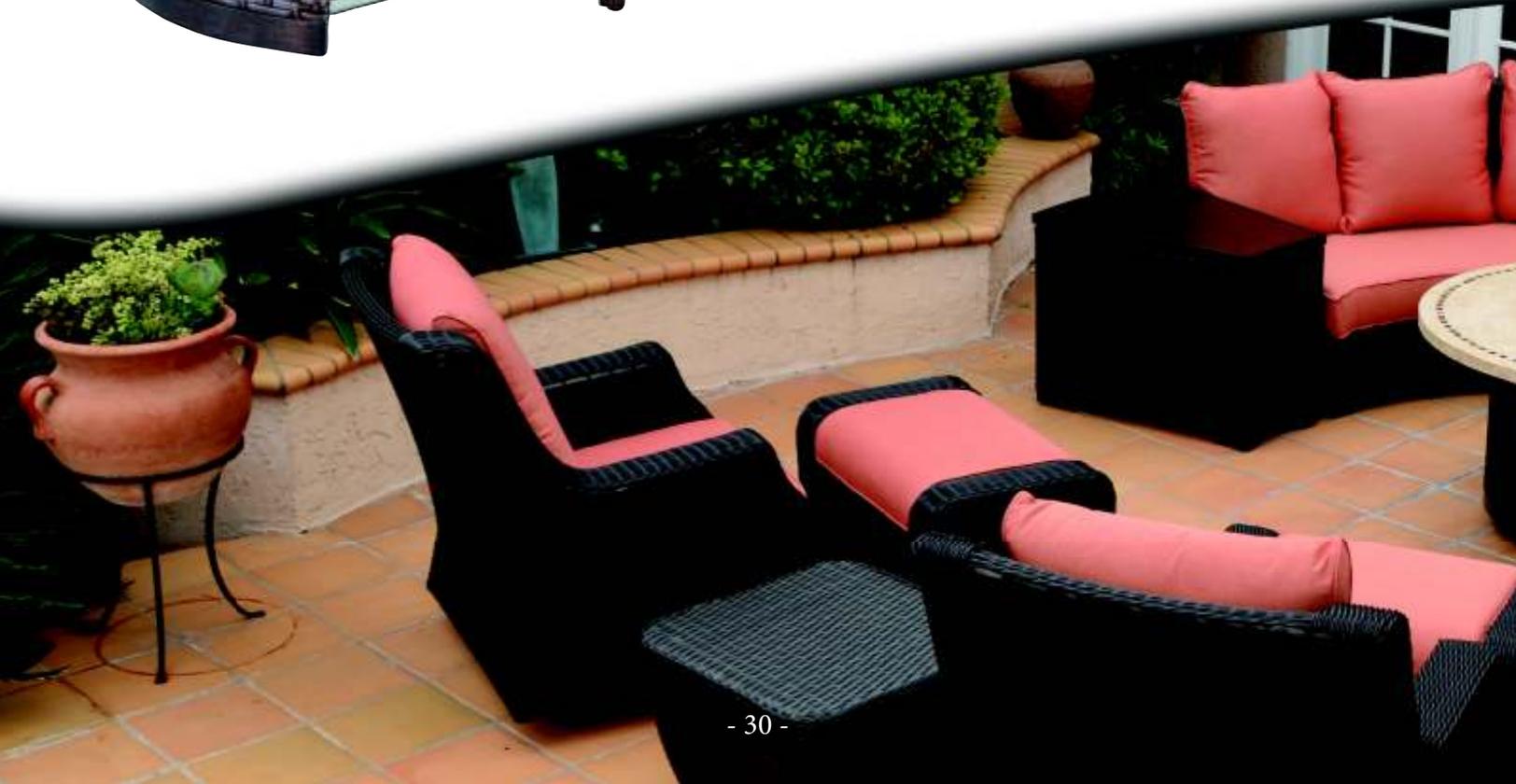
Frame: 17" x 24" x 24"

Bermuda Collection



Bermuda 48" Travertine Fire Table
SKU: BDRFT48

Dimensions:
Frame: 25" x 48" x 48"





Bermuda Curved Sofa
SKU: BDCS
 Dimensions:
Frame: 34" x 30" x 77"
Seat: 11.5"
Arm: N/A

Bermuda Circular Ottoman
SKU: BDOT
 Dimensions:
Frame: 11.5" x 42" x 42"
Seat: 11.5"



Bermuda Circular Ottoman
 With Coffee Top Accessory
SKU: BDOT-WCT
 Dimensions:
Frame: 11.5" x 42" x 42"
Seat: 11.5"



Bermuda Circular
 Accent Table
SKU: BDAT
 Dimensions:
Frame: 25" x 31.5" x 24"

Stocking Cushion Color:
 Canvas Heather Beige
Cushion Color Shown:
 Canvas Pacific Blue (Call for available fabrics)



Bermuda Platinum Collection



Bermuda Platinum 48" Travertine Fire Table
SKU: BDRFT-P

Dimensions:
Frame: 25" x 48" x 48"



Bermuda Platinum
Curved Sofa
SKU: BDCS-P
Dimensions:
Frame: 34" x 30" x 77"
Seat: 11.5"
Arm: N/A



Bermuda Platinum Circular Ottoman

SKU: BDOT-P

Dimensions:

Frame: 11.5" x 42" x 42"

Seat: 11.5"

Bermuda Platinum Circular Ottoman

With Coffee Top Accessory

SKU: BDOT-P-WCT

Dimensions:

Frame: 11.5" x 42" x 42"

Seat: 11.5"



Stocking Cushion Color:

Canvas Heather Beige or Canvas Spa



Bermuda Platinum
Circular Accent Table

SKU: BDAT-P

Dimensions:

Frame: 25" x 31.5" x 24"



Lanai Collection



Lanai Club Recliner
SKU: LICCR



Lanai Ottoman
SKU: LIOT



Lanai Coffee Table
SKU: LICT





Lanai Sofa Recliner
SKU: LISFR

SKU	DESCRIPTION	HEIGHT	DEPTH	WIDTH
LICCR	Lanai Club Recliner	40"	32"	28.5"
LIOT	Lanai Ottoman	12.75"	23"	23.5"
LISFR	Lanai Sofa Recliner	40"	32"	76.5"
LICT	Lanai Coffee Table	17"	29.5"	58"

Stocking Cushion Color:
Liso Brisa or Liso Graffito





Monarch Series 48" Round Dining Table

SKU: RDTMN48

Dimensions: 28" x 48" x 48"

Seating: 4 Chairs

* Also available in counter height SKU: RCTMN48

** Also available in bar height SKU: RBTMN48



Monarch Series 52" Round Dining Table w/ Ice Bucket Option

SKU: RDTMN52

Dimensions: 28" x 52" x 52"

Seating: 4 Chairs



Monarch Series 60" Round Dining Table

SKU: RDTMN60

Dimensions: 28" x 60" x 60"

Seating: 5 Chairs



Monarch Series 52" Round Counter Table

SKU: RCTMN52

Dimensions: 37" x 52" x 52"

Seating: 4 Chairs

* Also available in bar height SKU: RBTMN52

*Monarch
Series Tables*



Monarch Series 72" x 42" Oval Dining Table

SKU: ODTMN7242

Dimensions: 28" x 42" x 72"

Seating: 6 Chairs



Monarch Series 84" x 42" Oval Dining Table

SKU: ODTMN8442

Dimensions: 28" x 42" x 84"

Seating: 6 Chairs



Monarch Series 84" x 44" Rectangle Dining Table

SKU: RCDTMN8444

Dimensions: 28" x 44" x 84"

Seating: 6 Chairs

Monarch Series 84" x 60" Rectangle Dining Table

SKU: RCDTMN8460

Dimensions: 28" x 60" x 84"

Seating: 8 Chairs





Monarch Series 24" Lazy Susan
SKU: LZMN24
Dimensions: 2.5" x 24" x 24"

Monarch Series 21" Square Accent Table
SKU: SQATMN21
Dimensions: 18" x 21" x 21"



Monarch Series 21" Round Accent Table
SKU: RATMN21
Dimensions: 18" x 21" x 21"



Monarch Series 52" Round Fire Chat Table
SKU: FPCHTMN52-WBR
Dimensions: 24" x 52" x 52"
Seating: 4 Chairs



Monarch Series Tables



Monarch Series 64" Square Dining Table

SKU: SQDTMN64

Dimensions: 28" x 64" x 64"

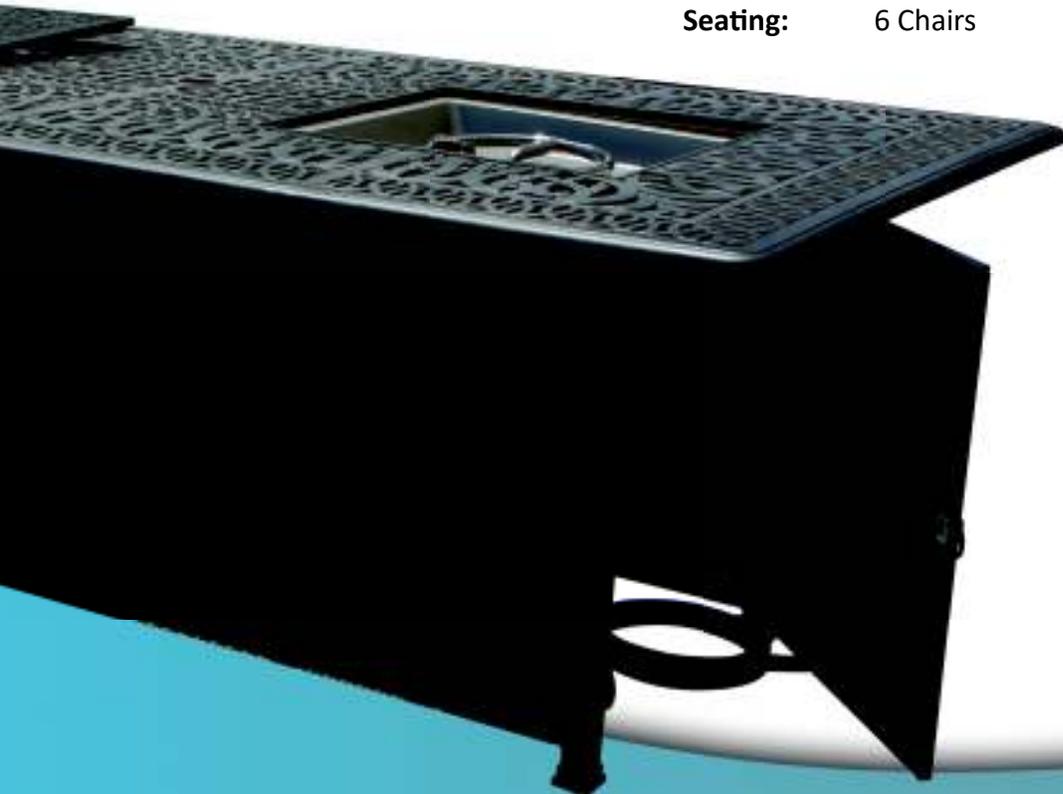
Seating: 8 Chairs

Monarch Series 84" x 44" Rectangle Dining Fire Table

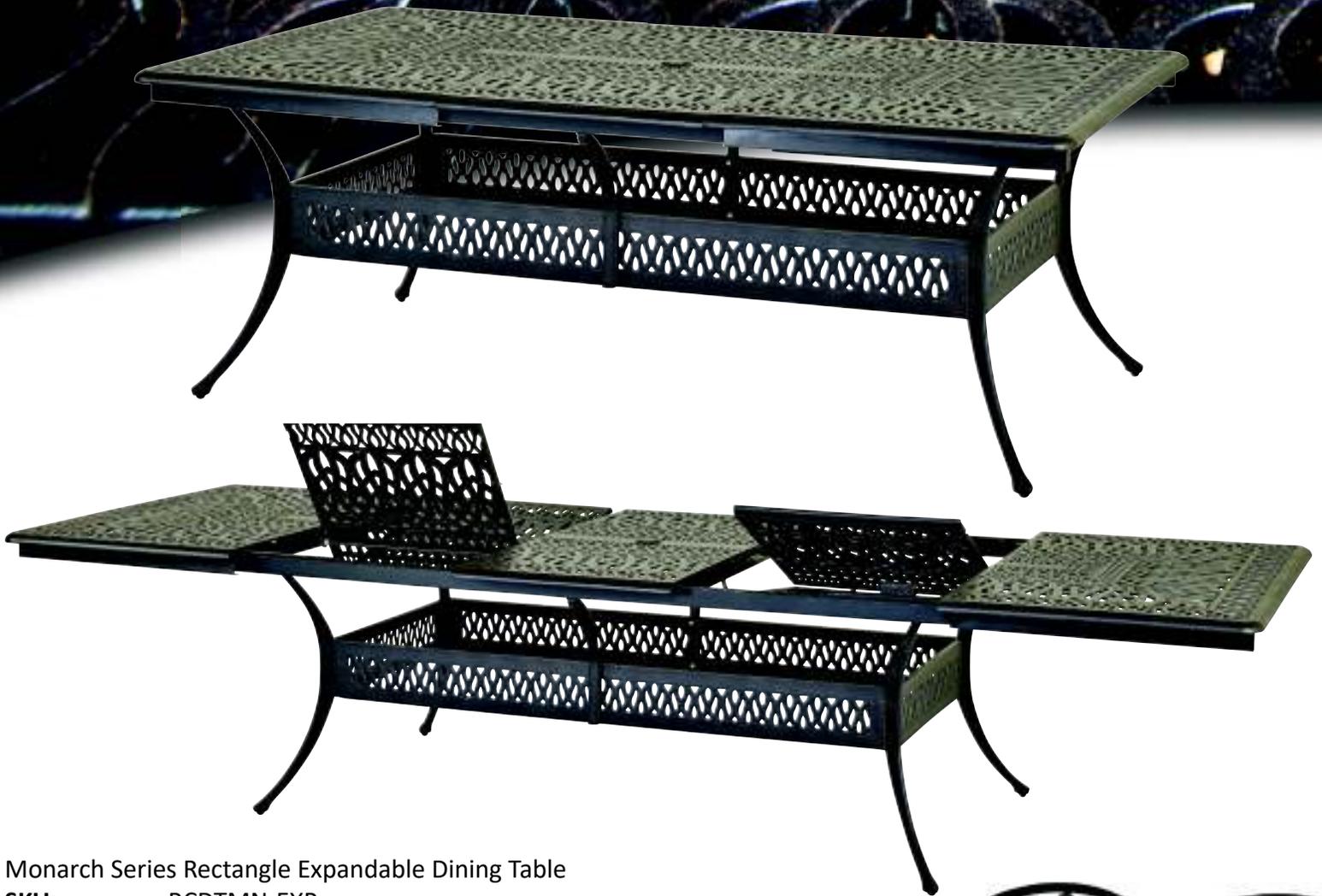
SKU: RCDTMNWFP8444

Dimensions: 28" x 44" x 84"

Seating: 6 Chairs



Monarch Series



Monarch Series Rectangle Expandable Dining Table

SKU: RCDTMN-EXP

Dimensions: 28" x 48" x 84.5"

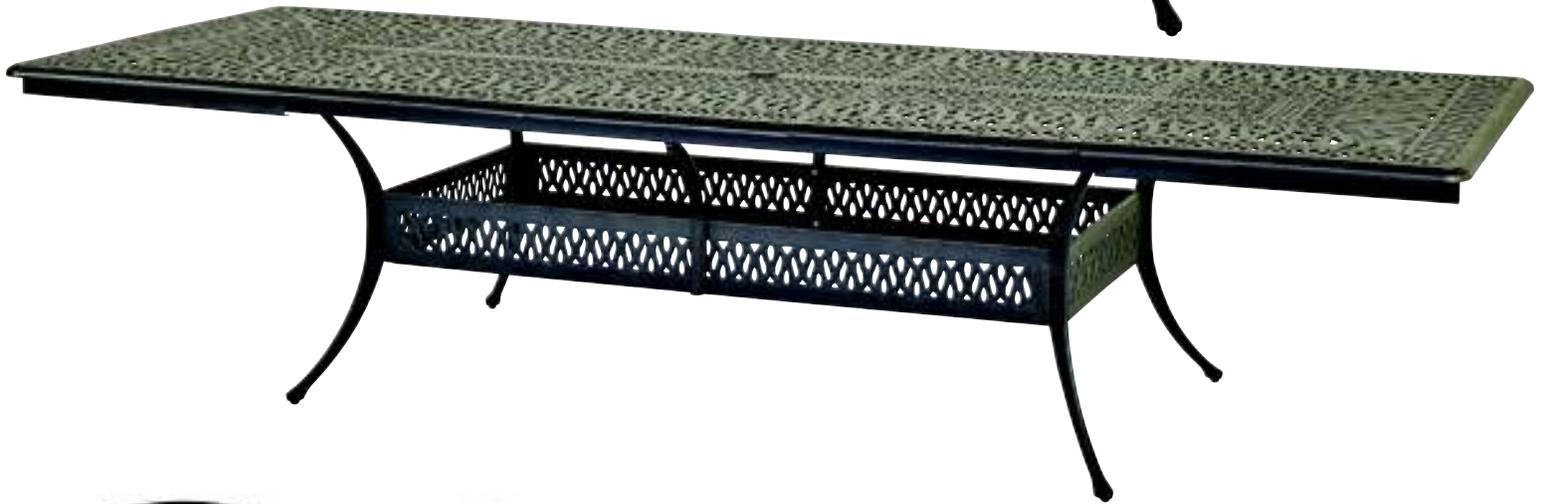
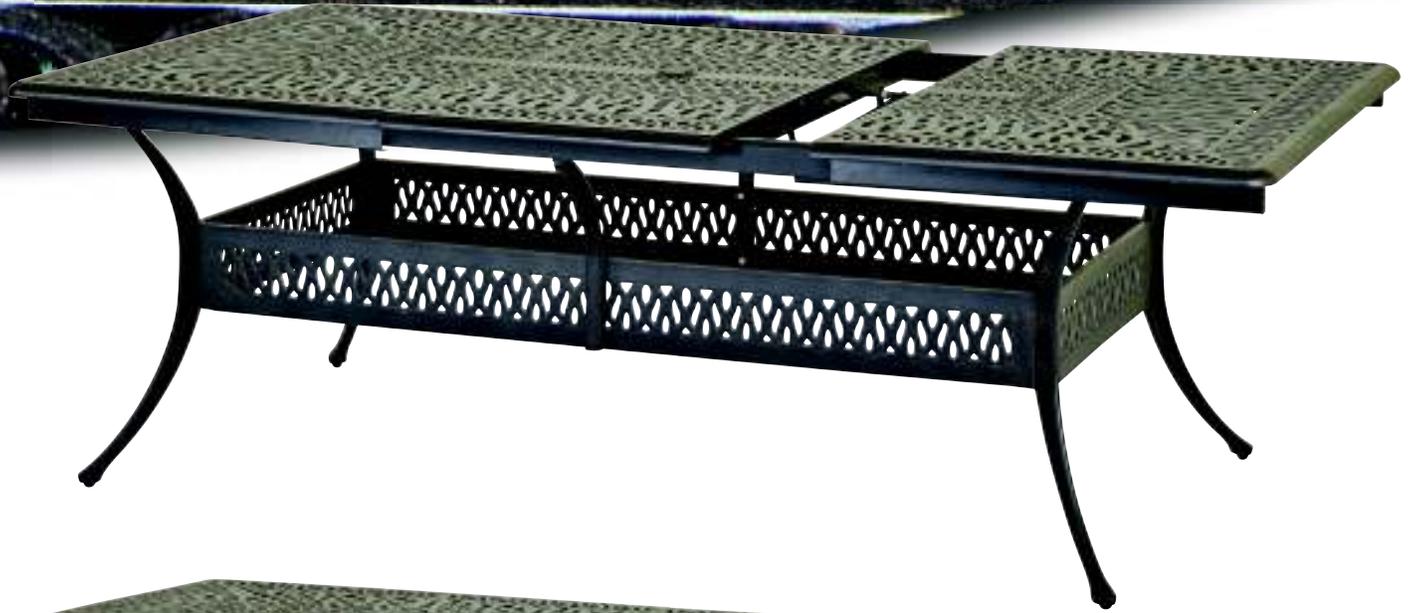
Expands To: 131.5"

Seating: 8 to 10 Chairs

**Pictured with (2) Bridgetown Dining Chairs
and (8) Bridgetown Armless Dining Chairs**



Expandable Table





Windsor Series 52" Round Dining Table w/ Ice Bucket Option

SKU: RDTWR52
Dimensions: 28" x 52" x 52"
Seating: 4 Chairs



Windsor Series 60" Round Dining Table

SKU: RDTWR60
Dimensions: 28" x 60" x 60"
Seating: 5 Chairs



Windsor Series 48" Round Counter Table

SKU: RCTWR48
Dimensions: 37" x 48" x 48"
Seating: 4 Chairs
* Also available in bar height SKU: RBTWR48
Dimensions: 40" x 48" x 48"
Seating: 4 Chairs



Windsor Series 64" Square Dining Table

SKU: SQDTWR64
Dimensions: 28" x 64" x 64"
Seating: 8 Chairs

Windsor Series Tables



Windsor Series 86" x 46" Rectangle Dining Table

SKU: RCDTWR8646
Dimensions: 28" x 46" x 86"
Seating: 8 Chairs

Windsor Series 72" x 42" Oval Dining Table

SKU: ODTWR7242
Dimensions: 28" x 42" x 72"
Seating: 6 Chairs

** Also available in 84" x 42" for additional seating



Windsor Series 84" x 42" Rectangle Dining Table

SKU: ODTWR8442
Dimensions: 28" x 42" x 84"
Seating: 8 Chairs



Windsor Series 72" x 42" Rectangle Dining Table

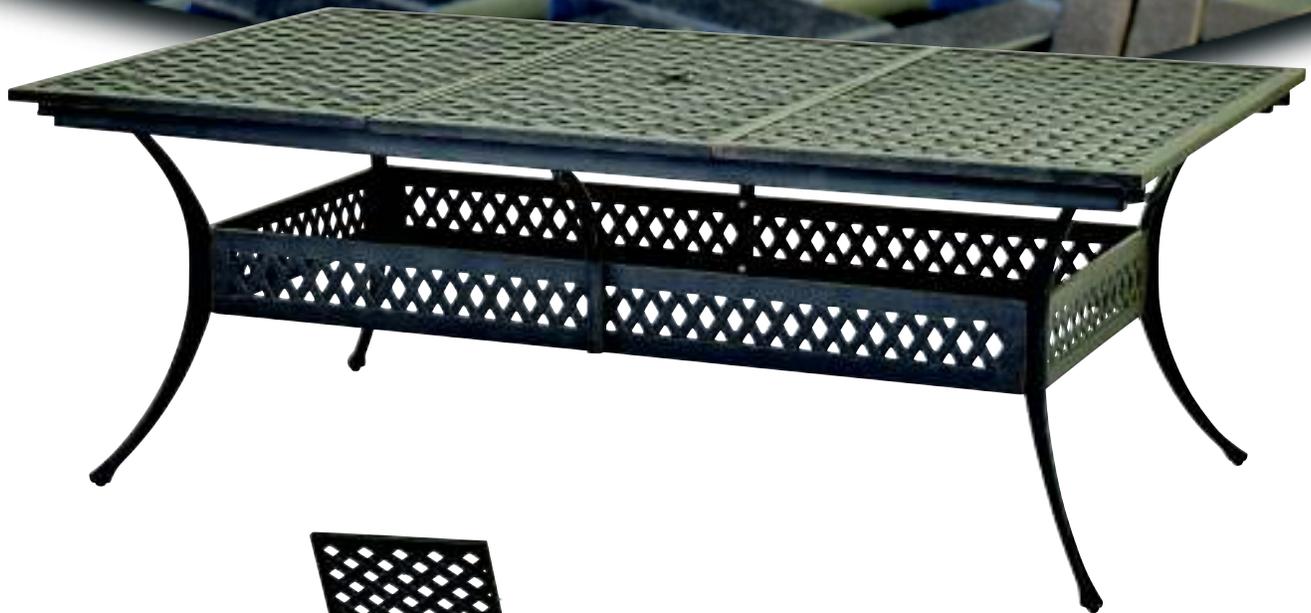
SKU: RCDTWR7242
Dimensions: 28" x 42" x 72"
Seating: 6 Chairs



Windsor Series 120" X 46" Rectangle Dining Table

SKU: RCDTWR12046
Dimensions: 28" x 46" x 120"
Seating: 10 Chairs

Windsor Series



Windsor Series Rectangle Expandable Dining Table

SKU: RCDTWR-EXP

Dimensions: 28" x 48" x 84.5"

Expands To: 131.5"

Seating: 8 to 10 Chairs

**Pictured with (2) Bridgetown Dining Chairs
and (8) Bridgetown Armless Dining Chairs**



Expandable Table



Windsor Series 48" Round Fire Chat Table

SKU: FPCHTWR48-WBR

Dimensions: 25" x 48" x 48"

Seating: 4 Chairs



Windsor Series 84" x 44" Rectangle Dining Fire Table

SKU: RCDTWRWFP8444

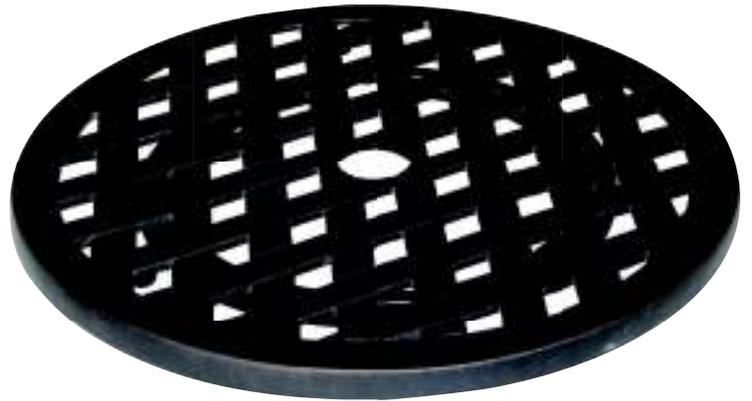
Dimensions: 28" x 44" x 84"

Seating: 6 Chairs

Windsor Series 21" Lazy Susan

SKU: LZWR21

Dimensions: 3.5" x 21" x 21"



Windsor Series 42" x 21" Coffee Table

SKU: CTWR4221

Dimensions: 18" x 42" x 21"



Windsor Series 21" Square Accent Table

SKU: SQATWR21

Dimensions: 18" x 21" x 21"

Windsor Series 21" Round Accent Table

SKU: RATWR21

Dimensions: 18" x 21" x 21"





Dynasty Series 44" Square Dining table

SKU: SQDTDY44

Dimensions: 28" x 44" x 44"

Seating: 4 Chairs



Dynasty Series 64" Square Dining Table

SKU: SQDTDY64

Dimensions: 28" x 64" x 64"

Seating: 8 Chairs



Dynasty Series 84" x 44" Rectangle Dining Table

SKU: RCDTDY8444

Dimensions: 28" x 44" x 84"

Seating: 6 Chairs

Dynasty Series 44" Square Counter Table

SKU: SQCTDY44

Dimensions: 37" x 44" x 44"

Seating: 4 Chairs



Dynasty Series Tables

WARRANTY

Patio Resort Lifestyles, Inc. warrants to the original retail buyer that in the event the furniture frame fails structurally within ten (10) years from date of purchase, Patio Resort Lifestyles, Inc. will replace the part, repair the frame, or replace the entire item at our option. Replacement will be in original color and style whenever possible; however, equal value replacement will be offered in the event of production discontinuance. Patio Resort Lifestyles, Inc. warrants the powder coat finish for three (3) years from the date of purchase, to include peeling or blistering. Due to the unique nature of hand-applied finishes, fading and wearing of hand-applied finishes is not included in this warranty. Warranty period is one (1) year for wood furniture products, sling fabrics and all firepit accessories. This limited warranty applies to residential use only and is not transferable.

Warranty period is three (3) years for woven, sunbrella cushions & fabrics. This limited warranty applies to residential use only. Patio Resort Lifestyles, Inc. does not warrant against acts of nature, commercial use, normal wear and tear, chipping, fading, exposure to harsh chemicals or solvents, abuse, freeze damage, glass breakage, wind damage, or failure to take reasonable care of the furniture. Due to the unique nature of hand-applied finishes. Fading and wearing of hand-applied finishes is not included in this warranty.

Patio Resort Lifestyles, Inc. will not be liable for shipping charges either to or from its warehouses on warranted merchandise following the initial delivery period. Initial delivery period will be defined as the first 48 hours upon signing for your delivery shipped from the Patio Resort Lifestyles warehouse. When requested, goods must be returned for inspection or a photograph provided to Patio Resort Lifestyles, or its authorized representative, when requesting parts, replacements, or repairs. Original proof of purchase must accompany all warranty claims. In the event an item is warranted by Patio Resort Lifestyles, the warranty for the replacement piece shall run from the date of purchase of the original item.

RETURN POLICY

1. All Sales are Final (Including Umbrellas, Custom Cushions, Throw Pillows, Outdoor Kitchens)
2. In the event of an authorized return, all merchandise must be unused and returned in the same condition in which it was originally received, with all accompanying items & tags, and in its original packaging. Any items returned used, damaged in any way or with missing components will not be refunded.
3. NO refunds, returns, or exchanges of any kind after THIRTY (30) days of purchase date.
4. NO returns are accepted on custom, special order items, or closeout merchandise.
6. Merchandise purchased through our dealer network may not be returned to our corporate warehouse or Patio Resorts Arizona
7. All returns must be authorized by Patio Resort Lifestyles, Inc. Unauthorized returns will NOT be accepted or refunded, and may be refused when received. Shipping and delivery fees are non-refundable once product has been shipped or delivered.
8. All authorized returns will be fully refunded less shipping and handling charges to and from our store or warehouse. In the case of free shipping items, actual amount Patio Resort Lifestyles, Inc. paid to ship items, shipping charges will be deducted from the sales price before taxes (if applicable)
9. If damaged merchandise is received, please contact us at 951-600-7750 or sales@patioresorts.com within 48 hours and instructions will be provided to have the item exchanged. To initiate a loss/damage/shortage claim it is critical to verify pallet and carton count. We photograph all outgoing shipments as they leave our warehouse and include photos of the shipment upon release to the carrier. Contact us immediately if your shipment arrives in any other condition (IE visible damage to either the shrink wrap or the cartons underneath, repalletized on different skids). Please make note of all damages, superficial or major on the shipper's bill of lading. Provide detailed photos of any damages prior to accepting the shipment. Failure to note shortage or damage to the carrier's bill of lading will result in receipt of the merchandise in full and in good order, therefore the shipment will be ineligible for any loss/damage/shortage claim.



CORPORATE OFFICE

42215 ZEVO DRIVE
TEMECULA, CA 92590

T: (951) 296-3300

F: (951) 296-0330

WWW.PATIORESORTS.COM